

Social Justice Coalition



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BEMF Meeting – 22 October 2013

Promoting safety and security for all through disciplined, respectful, peaceful activism & active citizenship!

What is the Social Justice Coalition (SJC)?

- Activist Movement formed in 2008
- Branch structures across Khayelitsha
- Working partnerships with Ward Councilors, Community Forums, Civil Society, Academic Institutions, and Government officials.
- Advance the constitution, promote active citizenship
---> accountability & transparency in government
- Campaigning for Community Safety
 - Clean and Safe Sanitation Campaign
 - Safety and Justice For All Campaign

Social Audit on 'Mshengu' Chemical Toilets in Khayelitsha

22 – 27 April 2013



Social Audit

- A social audit, “is a structured way of measuring, understanding and reporting on funds destined to benefit a community. The goal of the social audit is to improve the performance of government – and in so doing enhance accountability and transparency. Social auditing values the voice of the stakeholders, in particular the voices of the beneficiaries, referred to as right holders - whose voices are rarely heard”

Clean and Safe Sanitation Campaign

Existing Services

- Servicing of “temporary” toilets
 - Chemical
 - Container
 - Porta-potti/Bi-pot
- Refuse Collection
- Call Centre (TOC)
- Large-scale Repairs
- Area cleaning (uncertain)

Missing Services

- Servicing of “permanent” Toilets
- Standpipe/Greywater Cleaning
- Hand washing Facilities
- Monitoring & Data
- Consultation and Information about Services

Often Inadequate

Social Audit Methodology

- Accessing information
- Analysing information
- Physical verification/Site inspection
- Public hearing
- Follow up

Key players

Informal settlement residents
 Social Justice Coalition
 IBP and SSAAT
 Partner organisations
 Government

Accessing Information



- Government website
- E-mails & phone calls
- Letters
- PAIA
- Protest action

Analysing Information



- Studying documents
- Simplifying information
- Collate critical info
- Create questionnaire

Physical Verification/Site Inspection



- Tick box inspection
- Measurements
- Quality
- Talking to residents
- Collate evidence

Public Hearing



- Government officials, Contractors, Media, Independent bodies
- Present Findings
- Open for everyone
- Remedial action and timeframes

Follow Up

- Compile comprehensive report
- Consult chapter nine institutions
- Site visits
- Media releases
- Protest action
- Legal action

Findings

- Missing toilets
- No local labour employed
- Lack of cleaning and servicing
 - Daily cleaning of the toilets
 - Servicing of toilets with honey sucker
- 66% of toilets damaged
- Number of toilets secured to the ground = 0

Lessons learnt

- Education through information
- Active citizenship in practice
- Power of tool due to its evidence base
- Access to information is a challenge
- Monitoring systems at local level lacking
- Training of facilitators and partnerships key to success
- Follow up



THANK YOU!!

www.sjc.org.za



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