

ACRONYMS

ABET	Adult Basic Education and Training
ACRWC	African Convention on the Rights and Welfare of the Child
ANA	Annual National Assessments
ANC	African National Congress
ASIDI	Accelerated School Infrastructure Delivery Initiative
ASRHR	Adolescent Sexual and Reproductive Health and Rights
AYC	African Youth Charter
BEFA	Basic Education for All
BELA	Basic Education Laws Amendment Bill
CAB	Copyright Amendment Bill
CALS	Centre for Applied Legal Studies
CAPS	Curriculum and Assessment Policy Statement
CC	Constitutional Court
CCL	Centre for Child Law
CDE	Centre for Development and Enterprise
CEDAW	Convention for the Elimination of all forms of Discrimination Against Women
CESCR	United Nations Committee on Economic, Social and Cultural Rights
CGE	Commission for Gender Equality
CJCP	Centre for Justice and Crime Prevention
CLASI	Constitutional Literacy and Service Initiative
CNE	Christian National Education
CORMSA	Consortium for Refugees and Migrants in South Africa
COVID-19	Coronavirus pandemic
CPI	Consumer Price Index
CRC	Convention on the Rights of the Child
CREATE	Community Rehabilitation Education and Training for Empowerment
CRL	Commission for the Protection and Promotion of Cultural, Religious and Linguistic Communities
CRPD	Convention on the Rights of People with Disabilities
CSE	Comprehensive Sexuality Education
CTOP	Choice on Termination of Pregnancy Act 1996
DBE	Department of Basic Education (national)
DBST	District-Based Support Teams
DHA	Department of Home Affairs
DHET	Department of Higher Education and Training
DoE	Department of Education
DoH	Department of Health
DoJ & CD	Department of Justice and Constitutional Development
DoRA	Division of Revenue Act
DoT	Department of Transport
DPME	Department of Planning, Monitoring and Evaluation
DSD	Department of Social Development
EAC	East African Community
ECDoE	Eastern Cape Department of Education
EE	Equal Education
EEA	Employment of Educators Act
EELC	Equal Education Law Centre
EIG	Education Infrastructure Grant

ELRC	Education Labour Relations Council
EMIS	Education Management Information System
EPRE	Estimates of Provincial Revenue and Expenditure
ESA	Eastern and Southern Africa
FAL	First Additional Language
FEDSAS	Federation of Governing Bodies of South African Schools
FFC	Financial and Fiscal Commission
GBV	Gender-Based Violence
GDoE	Gauteng Department of Education
GDP	Gross Domestic Product
GHS	General Household Survey
HC	High Court
HCT	HIV Counselling and Testing
HIV/AIDS	Human Immunodeficiency Virus/Acquired Immunodeficiency Syndrome
HOD	Head of Department
HPV	Human Papillomavirus
ICCPR	International Covenant on Civil and Political Rights
ICESCR	International Covenant on Economic, Social and Cultural Rights
ICJ	International Commission of Jurists
IEB	Independent Examination Board
IEC	Independent Electoral Commission
IESA	Inclusive Education South Africa
ILST	Institutional Level Support Team
ISASA	Independent Schools Association of South Africa
ITGSE	International Technical Guidance on Sexuality Education
LDoE	Limpopo Department of Education
LER	learner-to-educator ratio
LGBTQI	Lesbian, Gay, Bisexual, Transgender, Queer/Questioning and Intersex
LHR	Lawyers for Human Rights
LO	Life Orientation
LOLT	Language of Learning and Teaching
LRA	Labour Relations Act
LRC	Legal Resources Centre
LTSM	Learner Teacher Support Materials
LURITS	Learner Unit Record Information and Tracking System
LVA	Lawyers against Abuse
LWPID	Learners with Profound Intellectual Disabilities
KZN	KwaZulu-Natal
KZN DoE	KwaZulu-Natal Department of Education
MEC	Member of the Executive Council (equivalent to the minister of a provincial department)
MINCOMBUD	Minister's Committee on the Budget
MMC	Male Medical Circumcision
MP	Member of Parliament
MPL	Member of the Provincial Legislature
MST	Maths, Science and Technology
MTBPS	Medium-Term Budget Policy Statement
MTEC	Medium-Term Expenditure Committee

MTEF	Medium-Term Expenditure Framework
MTSF	Medium-Term Strategic Framework
MTBPS	Medium Term Budget Policy Statement
NA	National Assembly
NAPTOSA	National Professional Teachers' Organisation of South Africa
NCOP	National Council of Provinces
NCPR	National Child Protection Register
NCS	National Curriculum Statement
NCSNET	National Commission on Special Needs in Education and Training
NDP	National Development Plan
NECT	National Education Collaborative Trust
NEEDU	National Education Evaluation and Development Unit
NEIMS	National Education Infrastructure Management System
NEPA	National Education Policy Act
NGO	Non-Governmental Organisation
NIDC	National Interdepartmental Committee
NIDS-CRAM	National Income Dynamics Study Coronavirus Rapid Mobile Survey
NNSSF	National Norms and Standards for School Funding
NPA	National Prosecuting Authority
NPEP	National Policy for an Equitable Provision of an Enabling School Physical Teaching and Learning Environment
NQF	National Qualifications Framework
NRSO	National Register for Sex Offenders
NSC	National Senior Certificate
NSFAS	National Student Financial Aid Scheme
NSNP	National School Nutrition Programme
NSP	National Strategic Plan
NSSF	National School Safety Framework
NSVS	National School Violence Study
NT	National Treasury
OAU	Organisation for African Unity
OBE	Outcomes-Based Education
OBI	Open Budget Index
OBS	Open Budget Survey
OGOD	Organisasie vir Godsdienste-Onderrig en Demokrasie (Organisation for Religious Education and Democracy)
PAEPL	Provincial Average Estimate of Expenditure Per Learner
PAIA	Promotion of Access to Information Act
PAM	Personnel Administration Measures
PED	Provincial Education Department
PEP	Post-Exposure Prophylaxis
PEPUDA	Promotion of Equality and Prevention of Unfair Discrimination Act (referred to in this handbook as 'the Equality Act')
PFMA	Public Finance Management Act
PIRLS	Progress in International Reading Literacy Study
PMTCT	Prevention of Mother to Child Transmission
PP	Public Protector
PPE	Personal Protective Equipment
PPM	Post-Provisioning Model
PPP	Public-Private Partnership
PSAM	Public Service Accountability Monitor

R2E CWD	The Right to Education of Children with Disabilities Campaign
R2K	Right2Know Campaign
R2P	Right2Protest
RCL	Representative Council of Learners
RNCS	Revised National Curriculum Statement
SACE	South African Council of Educators
SACMEQ	Southern and Eastern Africa Consortium for Monitoring Educational Quality
SADAG	South African Depression and Anxiety Group
SADC	Southern African Development Community
SADTU	South African Democratic Teachers Union
SAFE	Sanitation Appropriate for Education
SAHRC	South African Human Rights Commission
SAL	Second Additional Language
SALC	Southern Africa Litigation Centre
SALGA	South African Local Government Association
SANBC	South African National Council for the Blind
SAOU	Suid-Afrikaanse Onderwysersunie (South African Teachers' Union)
SAPS	South African Police Service
SARS	South African Revenue Service
SASA	The South African Schools Act (also referred to as 'The Schools Act')
SA-SAMS	South African School Administration and Management System
SBST	School-Based Support Teams
SCA	Supreme Court of Appeal
SDG	Sustainable Development Goal
SGB	School Governing Body
SIAS	Screening, Identification, Assessment and Support Policy
SLP	Scripted Lesson Plan
SMT	School Management Team
SONA	State of the Nation Address
SPII	Studies in Poverty and Inequality Institute
SRHR	Sexual and Reproductive Health Rights
SSC	School Safety Committee
STD/I	Sexually Transmitted Disease/Infection
TB	Tuberculosis
TIMSS	Trends in International Mathematics and Science Study
UDHR	The Universal Declaration of Human Rights
Umalusi	name given to the Council for Quality Assurance in General and Further Education and Training
UN	United Nations
UNAIDS	Joint United Nations Programme on HIV/AIDS
UNESCO	United Nations Educational, Scientific and Cultural Organisation
UNFPA	United Nations Population Fund
UNHCR	United Nations High Commissioner for Refugees
UNICEF	United Nations Children's Fund
VAT	Value-Added Tax
WCED	Western Cape Education Department
WCFID	Western Cape Forum for Intellectual Disability
WHO	World Health Organisation
WP6	Education White Paper 6: Special Needs Education, Building an Inclusive Education and Training System

LIST OF ORGANISATIONS

GENERAL EDUCATION QUERIES

CENTRE FOR CHILD LAW

Faculty of Law, Law Building (Room 4-31), University of Pretoria, Pretoria, 0002
Website: <https://centreforchildlaw.co.za>
Email: centreforchildlaw@up.ac.za
Telephone: 012 420 4502

EQUAL EDUCATION (HEAD OFFICE)

2nd Floor, Isivivana Centre, 8 Mzala Street, Khayelitsha, Cape Town, 7784
Website: <https://equaleducation.org.za>
E-mail: info@equaleducation.org.za
Telephone: 021 361 0127

Equal Education has offices in Cape Town, King Williams Town and Johannesburg, and nationwide membership.

EQUAL EDUCATION LAW CENTRE

3rd Floor, Isivivana Centre, 8 Mzala Street, Khayelitsha, Cape Town, 7784
Website: <https://eelawcentre.org.za/>
Email: info@eelawcentre.org.za
Telephone: 021 461 1421 or 0800 110 752 (Toll-free)

LEGAL RESOURCES CENTRE (NATIONAL OFFICE)

2nd Floor West Wing, Women's Jail, Constitution Hill, 1 Kotze Street, Braamfontein, 2001
Website: <https://lrc.org.za/>
Email: info@lrc.org.za

Telephone: 011 038 9709 (National Office); 046 622 9230 (Makhanda); 031 301 7572 (Durban); 021 879 2398 (Cape Town)

The Legal Resources Centre has offices in Johannesburg, Cape Town, Durban and Makhanda. The Makhanda office has a specialisation in education rights.

SECTION27

1st Floor, South Point Corner Building, 87 De Korte Street, Braamfontein, Johannesburg, 2017
Website: <https://section27.org.za>
Email: info@section27.org.za
Telephone: 011 356 4100

QUERIES RELATING TO RIGHTS OF MIGRANT CHILDREN TO EDUCATION

CONSORTIUM FOR REFUGEES AND MIGRANTS IN SOUTH AFRICA

5th floor, 87 De Korte St, Heerengracht Building, Braamfontein, Johannesburg, 2001
Website: <https://cormsa.org.za/>
Email: info@cormsa.org.za
Telephone: 011 403 7560 or 011 403 0032/0033

LAWYERS FOR HUMAN RIGHTS (NATIONAL OFFICE)

Kutlwang Democracy Centre, 357 Visagie St, Pretoria, 0002
Website: <https://lhr.org.za/>
Email: info@lhr.org.za
Telephone: 012 320 2943

SOUTHERN AFRICA LITIGATION CENTRE

President Place, 1 Hood Avenue/148 Jan Smuts Avenue, Rosebank, Johannesburg, 2196
Website: <https://southernafricalitigationcentre.org>
Email: enquiries@salc.org.za
Telephone: 010 596 8538

QUERIES RELATING TO PROTEST-RELATED RIGHTS

RIGHT2KNOW CAMPAIGN (NATIONAL OFFICE)

107 Community House, 41 Salt River Rd, Salt River, Cape Town, 7925
Website: <https://r2k.org.za/>
Email: admin@r2k.org.za
Telephone: 021 447 1000

RIGHT2PROTEST PROJECT

Centre for Applied Legal Studies, First Floor, DJ Du Plessis Building, West Campus, University of the Witwatersrand, Braamfontein, Johannesburg
Website: <https://r2p.org.za/>
Email: busisiwe.zasekhaya1@wits.ac.za
Telephone: 080 021 2111 (Hotline)

QUERIES RELATING TO EDUCATION FOR CHILDREN WITH DISABILITIES AND BARRIERS TO LEARNING

BLIND SA

5 Fuchs Street, Alrode, Alberton, 1451
Website: <https://blindsa.org.za/>
Email: president@blindsa.org.za
Telephone: 011 839 1793/4

CREATE

14 Hyslop Road, Midlands, Pietermaritzburg, 3201
Website: <https://create-cbr.co.za/>
Email: admin@create-cbr.co.za
Telephone: 033 345 5088 or 066 496 6073

DEAFSA

20 Napier Road, Richmond, Johannesburg, 2092
Website: <https://www.facebook.com/DeafSA-271471837806/>
Telephone: 011 482 1610 or 082 333 4442

INCLUSIVE EDUCATION

SOUTH AFRICA
PO Box 18093, Wynberg, 7824
Website: <http://included.org.za/>
Email: info@included.org.za or ctgeneral@included.org.za
Telephone: 021 762 6664

SOUTH AFRICAN NATIONAL COUNCIL FOR THE BLIND

514 White Street, Bailey's Muckleneuk, Pretoria, 0181
Website: <https://sancb.org.za/>
Email: admin@sancb.org.za or helpdesk@sancb.org.za
Telephone: 012 452 3811

SOUTH AFRICAN NATIONAL DEAF ASSOCIATION

845 Francis Baard Street, Arcadia, Pretoria, 0083
Website: <https://sanda.org.za/>
Email: info@sanda.org.za
Telephone: 012 343 0661

WESTERN CAPE FORUM FOR INTELLECTUAL DISABILITY

ASAT HOUSE, Alexandra Hospital, 8 Annex Road, Maitland, Cape Town, 7405
Website: <https://wcfid.co.za/>
Email: info@wcfid.co.za
Telephone: 021 510 4686

QUERIES ABOUT VIOLENCE AND SEXUAL VIOLENCE IN SCHOOLS AND HOSTELS

CENTRE FOR APPLIED LEGAL STUDIES

1st Floor, DJ du Plessis Building, West Campus, University of the Witwatersrand, Braamfontein, Johannesburg, 2050
Website: <https://www.wits.ac.za/cals/>
Email: Duduzile.Mlambo@wits.ac.za
Telephone: 011 717 8600

LAWYERS AGAINST ABUSE

Buffalo Street, Ext. 2, Diepsloot, Johannesburg, 2189
Website: <https://lva.org.za>
Email: info@lva.org.za
Telephone: 072 031 1840

TEDDY BEAR CLINIC

2nd Floor, Children's Memorial Institute, 13 Joubert Street Extension, Parktown, Johannesburg, 2193
Website: <http://ttbc.org.za>
Email: natashar@ttbc.org.za
Telephone: 011 484 4554 UAL

COUNSELLING SERVICES

CHILD WELFARE SOUTH AFRICA

164 14th Road, Whitby Manor Office Estate, Mekan House, Noordwyk, Midrand
Website: <http://childwelfare.org.za/>
Email: info@childwelfare.org.za or national@childwelfare.org.za
Telephone: 087 822 1516

CHILDLINE

24 Stephen Dlamini Road, Musgrave, Durban, 4000
Website: <https://childlinesa.org.za/>
Email: admin@childlinesa.org.za
Telephone: 08000 55 555 (24-hour toll-free helpline) or 031 201 2059 (National Office)

LIFELINE

28 Melle Street, 10th Floor, North City House, Braamfontein, Johannesburg, 2001
Website: <https://lifeline.co.za>
Email: lifelineoffice@gmail.com
Telephone: 011 422 4242 or 0861 322 322

SOUTH AFRICAN DEPRESSION AND ANXIETY GROUP

Website: <https://sadag.org>
Email: zane@sadag.org.za
Telephone: 0800 456 789 (24-hour helpline); 011 234 4837 (Counselling) or 0800 567 567 (Suicidal Emergency)

DEPARTMENT OF BASIC EDUCATION

NATIONAL

Sol Plaatje House, 222 Struben Street, Pretoria, 0001
Website: <https://www.education.gov.za>
Email: info@dbe.gov.za
Telephone: 012 357 3000 or 0800 202 933 (Call Centre)

EASTERN CAPE

Steve Vukile Tshwete Education Complex, Zone 6, Zwelitsha
Website: <https://eceducation.gov.za>
Telephone: 040 608 4200 or 080 1212 570 (Customer Care)

FREE STATE

16th Floor, Fidel Castro Building, 55 Merriam Makeba St, Bloemfontein, 9301
Website: <http://www.education.fs.gov.za>
Telephone: 051 404 8314 or 051 404 8411 (MEC's Office)

GAUTENG

17 Simmonds Street, 6 Hollard Building, Talis House, Marshalltown, Johannesburg, 2000
Website: <https://education.gauteng.gov.za>
Telephone: 011 355 0000 (Switchboard) or 0800 000 789 (Call Centre)

KWAZULU-NATAL

4th Floor, Anton Lembede Building, 247 Burger Street, Pietermaritzburg, 3201
Website: <http://www.kzneducation.gov.za>
Telephone: 033 846 5475 or 0860 596 363 (Call Centre)

LIMPOPO

Corner 113 Biccard & 24 Excelsior Street, Polokwane, 0700
Website: <http://www.edu.limpopo.gov.za>
Telephone: 015 290 7600 (Switchboard)

MPUMALANGA

Building 5, Government Boulevard, Riverside Park, Mbombela, 1200
Website: <http://www.mpumalanga.gov.za/education/default.asp?nav=>
Telephone: 013 766 5552 or 0800 203 116 (Toll-free)

NORTH WEST

2nd Floor, Garona Building, Dr James Moroka Drive, Mmabatho, 2735
Website: <http://desd.nwpg.gov.za>
Telephone: 018 388 2970 (Office of the HOD) or 018 388 2127/8 (Office of the MEC)

NORTHERN CAPE

IK Nkoane Education House, 156 Barkly Road, Homestead, Kimberley, 8301
Website: <http://ncdoe.ncpg.gov.za>
Telephone: 053 839 6500

WESTERN CAPE

1 North Wharf Square, Cape Town, 8001
Website: <https://wcedonline.westerncape.gov.za/>
Telephone: 0861 819 919 (Switchboard)

STATE INSTITUTIONS REQUIRED TO PROTECT YOUR RIGHTS

PUBLIC PROTECTOR (HEAD OFFICE)

175 Lunnon Street, Hillcrest Office Park, Pretoria, 0083
Website: <http://www.pprotect.org>
Email: registration2@pprotect.org
Telephone: 0800 11 20 40 (Toll-free) or 012 366 7000
The Public Protector has offices in each province.

COMMISSION FOR GENDER EQUALITY (HEAD OFFICE)

2 Kotze St, Constitution Hill, Braamfontein, 2017
Website: <https://cge.org.za>
Email: info@cge.org.za
Telephone: 011 403 7182
The CGE has offices in each province.

COMMISSION FOR THE PROMOTION AND PROTECTION OF THE RIGHTS OF CULTURAL, RELIGIOUS AND LINGUISTIC COMMUNITIES

Braampark Forum 4, 33 Hoofd Street, Braamfontein, 2017
Website: <https://crlcommission.org.za>
Email: info@crlcommission.org.za
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SOUTH AFRICAN HUMAN RIGHTS COMMISSION (HEAD OFFICE)

27 Stiemens St, Braamfontein, Johannesburg, 2001
Website: <https://sahrc.org.za/>
Email: info@sahrc.org.za
Telephone: 011 877 3600 (Switchboard)
The Human Rights Commission has offices in each province.

SOUTH AFRICAN COUNCIL FOR EDUCATORS

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